

News Release



A World Leader in Telecom Consolidates Its Global Travel Program With Carlson Wagonlit Travel

PARIS, May 27, 2010 — Ericsson, one of the world's leading providers of technology and services to telecom operators, has selected Carlson Wagonlit Travel (CWT), a global leader specializing in business travel management, to manage its travel program in 30 countries around the world.

Following an intensive, six-month competitive bid, Ericsson chose to consolidate a significant portion of its global travel volume with CWT, who was already servicing the company in several key markets, including Germany, Ireland, Italy and the United States. In addition to Sweden, where Ericsson has the country's largest managed travel program, CWT will now manage Ericsson's business travel in Brazil, Canada, India and the Middle East.

Håkan Ericsson, CWT president EMEA (Europe, Middle East, Africa) & Latin America, expressed his company's enthusiasm over the heightened role it will play in helping Ericsson optimize its travel program worldwide: "Consolidating a travel program brings significant advantages and we look forward to helping Ericsson drive savings and enhance service and security. With consistent data and reporting around the world; standardized tools, processes and procedures; consolidated CO₂ reporting; and streamlined day-to-day program management, Ericsson and its travelers will reap the benefits of working with a global travel management company. We look forward to a solid partnership built on shared values and a commitment to excellence."

About Carlson Wagonlit Travel

Carlson Wagonlit Travel (CWT) is a global leader specializing in business travel management. Present in more than 150 countries, CWT serves companies of all sizes, as well as government institutions and non-governmental organizations. By leveraging both the expertise of its people and leading-edge technology, CWT helps clients derive the greatest value from their travel program in terms of savings, service, security and sustainability. The company is also committed to providing best-in-class service and assistance to travelers. CWT services and solutions comprise four lines of business: Traveler & Transaction Services, Program Optimization, Safety & Security, and Meetings & Events. In 2009, sales volume for wholly owned operations and joint ventures totaled US\$21.4 billion. For more information, please visit our website at www.carlsonwagonlit.ch

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